HOW WE WORK

Zero Suicides
We believe that one suicide is too many. While not all suicides are preventable, most are. We believe our community can achieve zero suicide and we will continue to work towards that goal. Improving our system is a matter of life and death for many individuals. This goal is woven into everything we do.

Innovative
Creativity leads to better programs and better results. Thinking outside the box allows us to solve issues in innovative and more effective ways. We will not be afraid to try new things even if we fail. We give ourselves permission as an organization to be brave with our creativity.

Data Informed
In order to be effective our programs and approach will be informed by data - both the numbers and the stories. We must be able to demonstrate program efficacy and impact. If our programs are not effective, we will value the opportunity to learn from our mistakes and pivot toward more productive solutions.

Responsive
The behavioral health system is in a constant state of flux. We must be flexible, nimble and continually aware of the new challenges residents face. We will be steadfast in monitoring our system and develop new solutions to address continually evolving challenges in a timely manner.

Hard-working
We are determined to make a difference in our community. We do not rest on the successes of yesterday. We approach our work with sincerity and urgency. We realize that for some, mental health challenges present the difference between life and death. Therefore, we set ambitious goals, work hard and do everything in our power to achieve them.

Collaborative
Collaboration is critical. We are our partnerships. We need all partners working together to adequately address the complexities of the mental health system. We commit to being a collaborative partner in all that we do and we seek to strengthen the quality of our partnerships through healthy relationship building.

Inclusive
Mental health challenges do not discriminate and neither do we. We value all Summit County residents regardless of race, class, creed, color, sexual orientation or background. In the spirit of inclusivity, we are intentional about giving those who are underrepresented a voice. Through various efforts we continue to expand our focus to reach all residents in a culturally humble and inclusive way.

Humility and Curiosity
We approach our work with a spirit of curiosity and humility. Our job is to listen and learn from our residents, mental health consumers, supporters and partners. While we do not always have the answer, we have resources and ideas about how to approach issues.

Care
Above all we will address our work with care - care for others and care for ourselves. We will approach our partners, constituents, and residents from a space of understanding and compassion. We are all on the same team, fighting the same fight. We acknowledge and value the importance of self-care. The greatest way to lead is through example and we seek to emulate and implement the value of self-care in our own lives.
Zero Suicides
Does this support the aim of a zero-suicide approach?

Innovative
Is it creative and innovative? (Is it brave/courageous)

Data Informed
Have we used data to inform our work? Can we measure its impact?

Responsive
What’s the next issue and how can we create solutions in a timely manner?

Hard-Working
Are we doing everything we can and are we matching the issue with the level of urgency it deserves?

Collaborative
Are our collaborations inclusive and healthy? Is everyone at the table?

Inclusive
How does it honor and include perspectives from all parts of our community?

Humility and Curiosity
Are we truly listening and are we using curiosity to see the whole picture?

Care
Does it have heart?

Capacity
Does it fit within our mission and do we have the organizational capacity to facilitate this?